

Match My Project: Information for community organisations joining Town & Country Housing's platform.

About Town & Country Housing:

Town and Country Housing is a social landlord. We are an independent subsidiary of The Peabody Group and a charitable Registered Society under the Co-operative and Community Benefit Societies Act 2014, registered with the Financial Conduct Authority No. 30167R.

Our purpose:

Few things are more important to someone than their home. It's their refuge, the foundation for health and happiness. Since we were founded in 1992 as High Weald Housing Association, before becoming TCH in 2000, we have been providing safe, secure and comfortable homes for generations. We are inspired by the many people and families who have built their lives within our communities over the years. That is why we are committed to providing quality homes that are not only great today but also sustainable for the future.

Our operating area

We currently provide around 13,000 homes across the 'south counties', incorporating Kent, East and West Sussex and Surrey.



Our priorities for Social Value and Community Investment

Looking forward, we will seek to deliver the greatest possible value for our resident communities and our work is structured around TCH's corporate priorities:

- Better services for residents
- Better together for colleagues
- Better homes and places

Delivering social value for our customers, communities and colleagues is true to our social purpose and our identity as a social landlord. Through our commissioning and business activities we seek to secure wider social, economic and environmental benefits for our customers, communities and colleagues.

Our priority themes

Within our strategic priorities, Town & Country Housing residents have identified the key themes for social value and community investment that are most important to them:

- Mental health
- Social inclusion & loneliness
- Feeling safer in the community
- Activities for young people
- Improving community spaces
- Connecting and involving communities where they live

Social Value Activity Priorities

Residents also told us what they want from suppliers. In order of popularity, these are:

- Offer jobs, apprenticeships and work experience
- Donate items to residents and charities (e.g. digital equipment)
- Offer training and workshops
- Volunteer their time to help with projects or local charities where residents live
- Support young people (school visits and careers fairs)
- Donate money to local charities or for community activities

What is Match My Project?

Match My Project is a digital meeting point for the business and community sector, where community organisations can get help for their projects from businesses working with Town & Country Housing. Through Match My Project, we'll work alongside community groups and suppliers to broker social value and deliver contractor-appropriate support to resident and community organisations.

What community organisations are eligible to apply?

We'll consider each request on a case-by-case basis. To be approved, community organisations must be supporting communities where TCH manage homes. Essentials we also ask organisations to consider and/or include are:

- The legal name of the organisation and contact details of one person from the organisation.
- A bank account with a registered UK bank (if asking for funding)
- The organisation needs to be a formally constituted community organisation, a registered charity, not-for-profit company, statutory body, school or community benefit society.
- The project should include the community it aims to benefit from the start, from the design, the development, through to delivery of the activities planned.

What support can a community organisation expect by using Match My Project?

Non-profit community organisations and TCH teams representing residents can request support for projects that meet Town & Country Housing's priorities. The support you can access may include volunteer time, materials and equipment, labour, professional services or advice, and financial donations.

Project priority scoring

Each request will be considered on a case-by-case basis and will be scored by the Community Investment and Social Value Team as follows:

Score	Project Outcomes	Beneficiaries
5	Meets more than one of our strategic priorities	Main benefit is for TCH residents
4	Meets at least one strategic priority	Main benefit is for TCH residents
3	Meets our strategic priorities	Benefits TCH residents and the wider community
2	Meets our strategic priorities	Benefits the wider community but no evidence of TCH resident benefit
1	Does not meet our strategic priorities	Does not benefit TCH residents or the wider community

Projects and initiatives scoring 3+ are more likely to be approved.

Once a project is approved, the project will become visible to our network of suppliers and contractors who will be able to consider supporting the initiative.

Who can I contact for extra support?

For queries about Town & Country Housing policies or help with registering, please contact Sophie or Sarah at cisv@tch.org.uk

For any technical support questions about Match My Project – contact support@matchmyproject.org